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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

3/A
6-17-03
OK

Applicant: Jim Beck III Art Unit: 2655

Serial No.: 09/484,140

Filed: January 18, 2000

For: AUTOMATIC CALL DISTRIBUTOR
WITH LANGUAGE BASED ROUTING
SYSTEM AND METHOD

RECEIVED

JUN 16 2003

Technology Center 2600

Attorney
Docket No.: 77529

AMENDMENT A

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of March 14, 2003,
please amend the above-identified application as follows:




In the claims:

Amend claim 1 to read as follows:

-
1. A method of determining a language of a call handled
by an automatic call distributor, such method comprising
the steps of:
detecting the call;
sampling an audio portion of the call;

A
B

2655

AMENDMENT TRANSMITTAL LETTER (Large Entity)			Docket No. 6065-77529		
Applicant(s): Jim Beck III					
Serial No. 09/484,140	Filing Date 01/18/2000	Examiner Opsasnick, Michael N.	Group Art Unit 2655		
Invention: AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING SYSTEM AND METHOD					
			RECEIVED		
			JUN 16 2003		
<u>TO THE ASSISTANT COMMISSIONER FOR PATENTS:</u>					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
Technology Center 2600					
CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	24 -	24 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00
<div><input checked="" type="checkbox"/> No additional fee is required for amendment.</div> <div><input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ A duplicate copy of this sheet is enclosed.</div> <div><input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed.</div> <div><input checked="" type="checkbox"/> The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470 A duplicate copy of this sheet is enclosed.<div><input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16.</div><div><input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.</div></div>					
<div> Signature</div> <div>Jon P. Christensen Reg. No. 34,137</div>			Dated: June 9, 2003		
CC:			<div>I certify that this document and fee is being deposited on 6/09/2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.</div> <div> Signature of Person Mailing Correspondence</div> <div>Abby Boone</div> <div>Typed or Printed Name of Person Mailing Correspondence</div>		